

MARCO HABERMANN

Current Address:
6626 Brown Road
Athens, Ohio 45701
(612) 232 8710

EDUCATION

- Ph.D.** Carlson School of Management, University of Minnesota July 2009
Major: Operations and Management Science
Dissertation Title: Identifying and Mitigating
the Antecedents of Supply Chain Disruptions – 3 Essays.
- Masters(Diplom-Kaufmann)**, Goethe University, Frankfurt Germany November 2003
Major: Value Chain Management
Minor: Economics
Thesis: Risk Management in Global Supply Chains
- Master of Business Administration (MBA)**, University of Wisconsin, Madison December 2000
Major: Finance
- “Bachelor” (Vor-Diplom)**, Goethe University, Frankfurt, Germany March 1998
Major: Business Administration
Minor: Economics

ACADEMIC APPOINTMENTS

- Assistant Professor** August 2013 – present
Management Department
College of Business
Ohio University
- Director**, Sogeti Netherlands Young Professional Exec. Training Program December 2016 – present
College of Business
Ohio University
- Visiting Faculty Member** 2016 to present (Fall Semester)
Marche Polytechnic University
Ancona, Italy
- Assistant Professor** August 2008 – July 2013
Department of Management Science
Moore School of Business
University of South Carolina
- Research and Teaching Assistant** August 2002 – July 2008
Carlson School of Management
University of Minnesota
- Research and Teaching Assistant** August 1997 – August 1999
Department of Game Theory and Microeconomics
Johann Wolfgang Goethe University, Frankfurt, Germany

RESEARCH AWARDS AND FELLOWSHIPS

- Research Collaboration Award, Management Department, Ohio University, 2018
- Charles M. Copeland Fellow 2015-present
- Outstanding Scholar Award, Ohio University, 2015, 2016, 2017
- Moore School of Business Research Grant, 2012
- Academy of Management Doctoral Consortium. 2007 – Selected Presenter
- Institute of Supply Chain Management Doctoral Consortium, 2006 – Selected Presenter
- Center for Advanced Procurement and Supply Research (CAPS) Travel Fellowship 2006
- University of Minnesota Graduate Fellowship 2003, 2004, 2005
- McKinsey Fellowship 2001
- University of Wisconsin/University of Frankfurt Fellowship 1999-2000

PUBLICATIONS

- Metcalf, A., Habermann, M., Fry, T., Stoller, J.. The Impact of Quality Practices and Employee Empowerment in the Performance of Hospital Units. *International Journal of Production Research.*, 2019.
- Metcalf, A., Wang, Y., Habermann, M. Hospital Unit Understaffing and Missed Treatments: Primary Evidence. *Management Decision*, 2018.
- Nair, A., Ataseven, C., Habermann, M. An examination of the predictive validity of multiple-item and single-item measures in operations management research. *Operations Management Research*. 2016. Vol. 9 (1)
- Mackelprang, A., Habermann, M., Swink, M., How Firm Innovativeness and Unexpected Product Reliability Failures Affect Profitability. *Journal of Operations Management*. 2015. Vol. 38 (1)
- Metcalf, A., Stoller, J., Fry, T., Habermann, M. Respiratory Therapists' Job Perceptions: The Impact of Protocol Use. *Respiratory Care Journal*. 2015. Vol. 60(11)
- Habermann, M., Blackhurst, J., Metcalf, A. Keep your friends close, or far away? Supply chain design and disruption risk. *Decision Sciences Journal*. 2015. Vol.46(3)
- Metcalf, A., Stoller, J., Fry, T., Habermann, M. Patterns and Factors Associated with Respiratory Care Protocol Use. *Respiratory Care Journal*. 2015. Vol.60(5)
- Habermann, M." Supply Chain Disruptions - Theory and Practice for Empirical Research" in Kersten, W., Blecker, T., and Ringle, C.M. *"Managing the Future Supply Chain – Current Concepts and Solutions for Reliability and Robustness"*. Josef Eul Verlag GmbH, Cologne, 2012.
- Habermann, M., Bernardes, E. Complex Supply Chains and the Management of Sustainability Risk (pp. 45). In Kersten, W. S., Blecker, T., Luethje, C. (Ed.), *„Pioneering Solutions in Supply Chain Management – A Comprehensive Insight into Current Management Approaches"*. (September/October 2010).

Work in Progress/Under Review

- Habermann, M. Gabler, C. What's in a name? That which we call a disruption; By any other word would be as risky.
- Habermann, M., Fry, T., Metcalf, A. Supply Chain Complexity and Higher Disruption Risk: Inevitable or Manageable?
- Habermann, M. Supply Chain Disruptions - A conceptual model framing the phenomenon.
- Metcalf, A., Habermann, M., Fry, T. What is the role of technology in the empowerment of frontline caregivers: A look at the process of patient care in respiratory services.

- Metcalf, A., Fry, T., Habermann, M., Ployhart, R. Leaning Health Care Decision Making: a multilevel perspective on caregiver job satisfaction.

Conference Presentations

- Metcalf, A., Habermann, M., Wang, Y. "Hospital Unit Understaffing and Errors: The Moderating Effects of Teamwork and Information Systems", Business Faculty Research Seminar.
- Mackelprang, A., Habermann, M., Swink, M. (Author only) "How Firm Innovativeness and Unexpected Reliability Failures Affect Profitability", Keynote Address, CSCMP Meeting, San Diego, 2015
- Metcalf, A., Habermann, M., Fry, T. "Quality Practices and Employee Empowerment in U.S. Hospitals: A Socio-Technical Perspective" *Presented at the 46th Annual Decision Sciences Institute Meeting*, Seattle, WA, Nov.2015.
- Metcalf, A., Fry, T., Habermann, M., Stoller, J.K. (Author only) "Assess & Treat Programs and the Hospital Employee: The multilevel impact on job satisfaction", Decisions Sciences Institute, 2014.
- Metcalf, A., Fry, T., Habermann, M., Stoller, J.K. (Author only) "Assess & Treat Programs in Respiratory Care", Production and Operations Management Conference, 2014.
- Habermann, Marco (Author and Presenter), "Supply Chain Disruptions - Theory and Practice for Empirical Research," – HICL-Conference. (2012).
- Metcalf, A., Fry, T., Habermann, M., Stoller, J.K. (Author only) "Lean Thinking: Barriers to Respiratory Care Protocols," SCSRC Annual Meeting, 2012.
- Metcalf, A., Fry, T., Habermann, M. (Author only) "Frontline Empowerment in the Delivery of Respiratory Care," Academy of Management. (2012).
- Habermann, Marco (Author), Nair, Anand (Author), Ataseven, Cigdem (Presenter & Author). Single-item vs Multi-item measure for JIT constructs. Decision Sciences Institute, 2011.
- Habermann, Marco (Presenter & Author), Mackelprang, Alan (Presenter & Author). Why do some companies outperform others? Decision Sciences Institute, 2011.
- Habermann, Marco (Presenter & Author), Bernardes, Ednilson S (Author Only), Hamburg International Conference of Logistics - HICL, "Complexity in Supply Chains and the Management of Sustainability Risk," TUHH -- University of Hamburg. (September 2010).
- Habermann, Marco (Presenter & Author), Bernardes, Ednilson S (Author Only), NARTS/ISM, "Supply Base Complexity and Sustainability Disruption Risk," ISM. (March 2010).
- Habermann, Marco (Presenter & Author), Shah, Rachna (Author Only), Decision Sciences Institute Conference, "Mastering Complexity in Global Supply Chains," Decision Sciences Institute. (2007).
- Habermann, Marco (Presenter & Author), Shah, Rachna (Author Only), Production and Operations Management Conference, "Supply Chain Disruptions," Production and Operations Management. (2007).
- Habermann, Marco (Presenter & Author), Decision Sciences Institute Conference, "Supply Chain Disruption Risk," Decision Sciences Institute. (2006).
- Habermann, Marco (Presenter & Author), Institute of Supply Chain Management Conference, "Antecedents of Supply Chain Disruptions," ISM. (2006).

Data Sets/ Data Collection

CSCMP (2007) (in collaboration with R.Shah)

- Supply Chain Design and Disruption Data

APICS (2007-2008, 2012) (in collaboration with R.Shah)

- Supply Chain Design and Disruption Data

SCL (2007-2008, 2012) (in collaboration with R.Shah)

- Supply Chain Design and Disruption Data

Warranty Week Data/Compustat (2010) (in collaboration with A.Mackelprang)

- Secondary data to access the impact of warranty claims on firm performance

Lean Measurement (2011) (in collaboration with A.Nair)

- Comparison of formative and reflective measurements

Savannah River Site (2012) (in collaboration with T.Fry and R.Ployhart)

- Critical Chain Project Management at Savannah River Site (Savannah River Nuclear Solutions/U.S. DoE)

Healthcare (2012) (in collaboration with A.Metcalf and T.Fry)

- Lean Thinking in Healthcare: Empowerment in Respiratory Care.

Lean Management in Healthcare (planned for 2013) (in collaboration with T.Fry and R.Ployhart)

- Obstacles and drivers for the implementation of lean management in healthcare

Ph.D. Advising

Ashley Y. Metcalf – Co-Chair with T.Fry

- Dissertation Title: “Lean Thinking in Health Care: Improving the process of patient care through structural empowerment.” (Graduation date – 2013)

Teaching Awards

- Nominated for Presidential Teaching Award 2017, Ohio University
- Graduate Teaching Award, 2016, Ohio University
- Outstanding Core Professor PMBA - Winner 2012, Runner-Up 2011 and 2010 – Darla Moore School of Business, University of South Carolina
- Carlson School of Management Teaching Award for Excellence in Teaching During Academic Year 2005-2006, University of Minnesota

Teaching Experience

Global Consulting Program Germany, 2018

- Took 23 OU students to the University of Bayreuth, Germany to work on projects with Adidas

Instructor, Operations Management (MBA), Marche Polytechnic University, 2016 and 2018

- Teach 20 Italian MBA students during Fall semester

Lead Faculty, Sogeti Young Professional Exec. Training Program, Ohio University, 2014-present

- 14-40 professionals from Sogeti Netherlands, 6 times a year
- Teaching Evaluation (1-10 point Likert scale)
 - 8.2-9/10.0 - Instructor's overall teaching ability

Instructor, Operations Management (Undergraduate program – MGT 3000 and 3200), Ohio University, 2013 – present

- 40-90 undergraduate students per semester, 3 credits
- Teaching Evaluation (1-5 point Likert scale)
 - 4.7-4.9/5.0 - Instructor's overall teaching ability

Instructor, Operations Management (OMBA –Program – MBA 6370), Ohio University, 2015-present

- 40-90 graduate students per semester, 3 credits
- Teaching Evaluation (1-5 point Likert scale)
 - 4.8-4.9/5.0 - Instructor's overall teaching ability

Instructor, Operations Management (PMBA –Program – MBA 6370), Ohio University, Fall 2013, 2014, Spring, 2015

- 15-20 graduate students per semester, 3 credits
- Teaching Evaluation (1-5 point Likert scale)
 - 4.5-4.9/5.0 - Instructor's overall teaching ability

Instructor, Operations Management (MBA/MSA –Program – MBA 6370), Ohio University, Fall 2013

- 25 graduate students per semester, 3 credits
- Teaching Evaluation (1-5 point Likert scale)
 - 4.9/5.0 - Instructor's overall teaching ability

Instructor, Advanced Topics in Operations Management (PhD. Seminar - MGSC 894), Moore School of Business, Spring, 2012

- 5 Ph.D students per semester, 3 credits

Instructor, Introduction to Operations Management (PMBA –Program - MGSC 791 – Section 1), Moore School of Business, Fall 2008, 2009, 2010, 2011, 2012

- 60-90 graduate students per semester, 3 credits
- Teaching Evaluation (1-5 point Likert scale)
 - 4.7-4.9/5.0 - Instructor's overall teaching ability

Instructor, Introduction to Operations Management (PMBA –Program - MGSC 791 – Section 2 (TV-Classroom/Long-Distance Program)), Moore School of Business, Fall 2008, 2009, 2010, 2011, 2012

- 80-120 graduate students per semester, 3 credits
- Teaching Evaluation (1-5 point Likert scale)
 - 4.6-4.9/5.0 - Instructor's overall teaching ability

Instructor, Introduction to Operations Management (IMBA – Program - DMSB 718), Moore School of Business, Fall 2010, 2012, 2013

- 70-90 graduate students per semester, 3 credits
- Teaching Evaluation (1-5 point Likert scale)
 - 4.4-4.8/5.0 - Instructor's overall teaching ability

Instructor, Introduction to Operations Management (OMS 3001), Carlson School of Management, Spring 2006

- 60 undergraduate students, 3 credits
- Teaching Evaluation (1-7 point scale; 7.0=Exceptional)
 - 6.6/7.0 - Instructor's overall teaching ability
- Received Carlson School of Management Teaching Award for Excellence in Teaching During Academic Year 2005-2006 (only OMS department recipient of award since establishment in 1999)

Lab-Instructor, Business Statistics (OMS 2550), Carlson School of Management, Fall 2004

- 90 undergraduate students, 4 credits
- Teaching Evaluation(1-7 point scale; 7.0=Exceptional)
 - 6.6/7.0 - Instructor's overall teaching ability

Lab-Instructor, Business Statistics (OMS 2550), Carlson School of Management, Summer 2004

- 90 undergraduate students, 4 credits
- Teaching Evaluation (1-7 point scale; 7.0=Exceptional)
 - 5.0/7.0 - Instructor's overall teaching ability

Lab-Instructor, Microeconomics, Goethe University, Spring 1998

- 50 undergraduate students, 4 credit course

Guest Speaker and In-Class Assistant

- MBA OMS 6082 - International Operations Management – Title of Presentation: “Business in the EU – An Overview!” Fall 2006, 2007
- MBA OMS 6081 - Operations Strategy – Assisted with BEER Game

Teaching Related Certifications and Activities

Harvard Business School – Participant Centered Learning Seminar - 2012

- Completed Part I of HBS Seminar Series on Case Based Teaching Methods

Teaching Seminar and Faculty Mentor for Ph.D. student instructors – 2011

- Taught seminar for Ph.D. student on teaching methods and psychology of learning
- Mentored Ph.D. students throughout semester during their teaching experience

PACE Program (Program for the Advancement of Classroom Excellence) 2005-2008

- Recipient of teaching certificate and mentoring program.
- “Best performance of any Ph.D. student to date in the PACE program” Dr.Steve Huchendorf – Director PACE program

BUSH Grant Team Member – 2006 - 2008

- The Bush Foundation awarded the University of Minnesota system a three-year grant to enhance student learning through innovative teaching and technology strategies.
- Twelve "course teams," each focusing on a particular course, re-design a large class that is offered regularly on the Twin Cities campus. Operations management team focus is the re-design of OMS 2550 – Business Statistics.

Co-Facilitator for Teaching Assistant Orientation at University of Minnesota, Fall 2006

- Co-facilitated session as part of the University wide program for new TA’s on their roles in the classroom. This session addressed issues such as setting a positive classroom climate, teaching techniques, maintaining academic integrity and working with students with disabilities.

SERVICES

- Reviewer for Decision Sciences Journal
- Reviewer for Journal of Operations Management
- Reviewer for IJOPM
- Reviewer for IJOPR
- Reviewer for Academy of Management Conference
- Reviewer for Decision Sciences Institute Conference
- Session Chair Decision Sciences Institute Conference

PROFESSIONAL EXPERIENCE

Deutsche Bank Investment Banking Frankfurt, Germany
Equity Sales and Research

McKinsey&Company, Inc. Frankfurt, Germany
Financial Institutions Research

Lands'End Dodgeville, USA
Intern - E-Commerce department

Financial and Economic Research Institute - FERI GmbH Bad Homburg, Germany
Research Assistant - Macroeconomics and Interest Rate Research

Military Service Idar-Oberstein, Germany
Corporal in Rocket Artillery

PROFESSIONAL ASSOCIATION MEMBERSHIP

- Production and Operations Management Society
- Academy of Management
- Decision Sciences Institute
- The Institute for Operations Research and the Management Sciences